

	QUALITY MANUAL	
	Date of Issue:	08/11/2016
	Revision:	1

3.1 Quality Policy

The STYLES PRECISION Quality Policy comprises the following statements of *Principles* and *Intentions*.

Principles:

- We are committed to the manufacture of precision components.
- We aim to achieve and sustain a reputation for quality products and services at prices which are competitive.
- We are committed to maintaining a Business Management System, which meets the requirements of ISO 9001:2015 and retain status as a registered firm of assessed capability

Intentions:

- To provide products and services that are fit for purpose and completely meet and where possible exceed our customers' requirements.
- To encourage the involvement of our staff in matters which have a bearing on quality and for the staff to accept responsibility for maintaining, and where possible, improving the quality of products and/or services within the scope of their function.
- To comply with all relevant legislation and regulations, and with all other codes of practice and industrial standards to which we subscribe, including ISO 9001: 2015.
- To operate a programme of continuous improvement, which ensures that the policies and objectives detailed in our Strategic Business Plan are achieved.
- To establish Objectives and/or Key Performance Indicators.
- To review our objectives, KPIs and overall quality performance at the management review meetings.

 Tony Styles. Managing Director